

GATEWAY GUIDE

New and Pre-Registered Students Without Currently Enrolled Siblings

NOTE:

If you have students currently enrolled in Frisco ISD, there is a separate guide found on [The Gateway FAQ Page](#) to walk you through the steps to add a student to your account or set up your account if you have not yet done so, as you will not receive a new invite email.

<p>What is Gateway?</p>	<p>The Gateway Portal is a “one stop shop” for parents and guardians to have access to the various applications in Frisco. It is like the staff and student portals, but on a smaller scale.</p> <ul style="list-style-type: none"> • All parents and guardians will have the opportunity to activate a portal account with a G-ID# and create a password. This will link all students to the guardian account. • District Forms/Applications such as student transfer requests, Virtual School Applications, Bright Lottery, etc. will be accessed within the Gateway
<p>What is needed to get started?</p>	<p>The information below should match what was entered into our student information system at the time of enrollment.</p> <ul style="list-style-type: none"> • Parent/Guardian first name and last name as listed in our student information system • The student ID number(s) of any and all FISD student(s) for which you are listed as a parent or guardian (These were provided in the Welcome Letter email upon pre-registration or enrollment or a different email from the District containing the student ID.) • A phone number that you have provided Frisco ISD for communication about your student(s) • Your email address (please open your email account and be prepared to check your spam/junk folders)

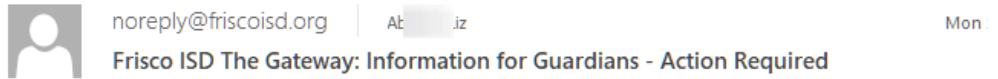
Step 1:

Parents/Guardians will receive **Invite eMail #1** from noreply@friscoisd.org.

This will contain the Guardian ID # username.

Click on the link to complete the Authentication Request Form.

Invite eMail #1



Dear E [redacted] eth,

[Click to access the Authentication Page](#)

Because you have been identified as a guardian of a student in the Frisco Independent School District, an account through The Gateway has been created for you. Access to this portal will provide you with important information for and about your student.

To activate your Gateway account, please go to the [FISD Gateway Authentication Request Form](#). You will need the following information to complete the form:

- Your portal access Gateway ID listed here: G272007

GID- Gateway Username

Step 2:

You are now on the [Gateway Authentication Request Page](#)

Fill in your information to activate your Gateway Account and to link each of your students to the account.

If you have two students or more who are new or pre-registered, you can click "Add Another Student ID". This will ensure all students will be "linked" to one account for you.

Click Submit

The Gateway Authentication Request

Parent/Guardian First Name:	Parent/Guardian Last Name:
<input type="text" value="El [redacted] h"/>	<input type="text" value="At [redacted] tt"/>

Guardian ID:

← Provided in eMail #1

Email:

Phone Number

Student IDs:

Add IDs for each student you are listed as guardian for.

← Provided in Enrollment Welcome Letter

[Add another Student ID](#)

Student IDs:

Add IDs for each student you are listed as guardian for.

[Add another Student ID](#)

ID 1 [redacted] 6 was verified on your account.

If successful, you should receive the above message:
ID xxxxxx was verified on your account.

Step 3:

Once activation is completed, you will receive **eMail #2 with Temporary Password** from “noreply@friscoisd.org”

After about 30 minutes of receiving the temp password email, click on the link, “[FISD Gateway](#)” to login.

The screenshot shows an email header with the sender 'noreply@friscoisd.org', subject 'Frisco ISD The Gateway: Important Information About Your Account', and time 'Mon 6:23'. The body of the email starts with 'Dear E...h,' followed by 'Thank you for activating your Frisco ISD Gateway account. Here is your password: y. [redacted]'. A yellow box highlights the password, with an arrow pointing to it from the text: 'This temporary password will be needed on the Gateway login page. You will also need to use your GID#.' Another yellow box highlights the link 'FISD Gateway', with an arrow pointing to it from the text: 'Click to access the Gateway login page.' The email concludes with: 'To log into the Gateway please click here: [FISD Gateway](#) and enter the G-Account Number provided to you in a previous email and password listed above. You will be required to change your password upon your initial login.'

Step 4:

You are now on the [FISD Gateway Page](#)

Enter the following Information:

- **Username:** The GID# sent to you.
- **Password:** The temp password sent in eMail #2.

Frisco ISD Staff:



If you are a Frisco ISD Staff member, you will need to “erase” your FISD Portal login and use your parent GID# instead.

The screenshot shows a login form titled 'The Gateway Login Page' with a 'Login' heading. There are two input fields: 'Username' with a blue arrow pointing to it from the label 'Guardian ID#' above, and 'Password' with a blue arrow pointing to it from the label 'Temporary Password' above. The Username field contains 'G2 7' and the Password field contains a masked password '.....'. A 'Log In' button is located below the fields. On the left side of the form, there are three icons: a person, a key, and an information symbol.

Step 5:

You are now on the Update Password Page.

Special Password Requirements:

- Use a combination of capitals, lowercase, numbers, and special characters of 10 or more in length.
- Example: Frisco2021!
- Also, make sure you are not using your first or last name, and not more than 3 or more characters in your GID including the letter "G."

Old Password:

Temp Password

New Password:

See special requirements

Confirm Password:

Change Password

Step 6:

You will be taken back to the [FISD Gateway Page](#) to log in.

The Portal will contain access to apps such as those seen on the right. What you see may depend upon the grade level of your student(s)

You can also search for apps that are not a default.

Among those will be the Off Campus PE Application, the link to upload your yearly proof of residence, student transfers and forms related to the Online Virtual Schools for next year as they appear.

The Guardian and Student Links will show different Tiles when you click on them.



District Calendars



Home Access Center



OnlineSchoolFees



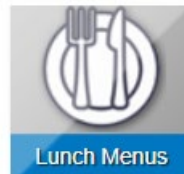
SchoolCafé



Student Transfers



Charms



Lunch Menus



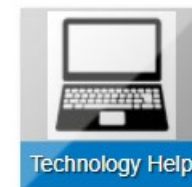
Off Campus PE



Proof of Residency



STAAR Student Portal



Technology Help

Home My Tiles Account Management

Guardian Links

Student Links