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Frisco ISD will move to new, separate systems for accepting online payments in the 2019-20 school year. Both systems, [School Café](#) and [OnlineSchoolFees](#), will reduce processing fees for debit and credit card transactions and provide a free payment option using electronic checks.

Please note the following information regarding the transition from the current system, [MyPaymentsPlus](#). Additional details about the new systems and how to register will be shared this summer.

Cafeteria Balances

At the end of the current school year, remaining cafeteria balances in the existing system, MyPaymentsPlus, will be automatically transferred to School Café. Families will be able to review their remaining balances in MyPaymentsPlus through June 30, 2019. After that, the totals will be automatically credited to new accounts in School Café, where they can be used to purchase meals in the 2019-20 school year. No action is needed for these transfers to occur.

If your student is not returning to Frisco ISD in the fall, please click [here](#) to request a refund of any remaining balance at the conclusion of the school year. A link to this form is also available at www.friscocafe.org under Forms>Refund Request Form.

Any questions regarding cafeteria refunds should be directed to friscocafe@friscoisd.org.

Other Student Fees

Any student fees pertaining to the 2019-20 school year that are processed in MyPaymentsPlus prior to June 30, 2019 will be maintained in the District's records as paid. However, due to the conversion to a new system, these payments will not appear in the online payment history when users set up accounts with OnlineSchoolFees. Please note this does not mean that the fees will display as unpaid as the District will maintain payment history separately.

If a refund is due for fees associated with the current school year (other than cafeteria payments), please contact your child's campus prior to the last day of school, Thursday, May 30, to request a refund. Please note this only applies to payments made in MyPaymentsPlus for items in the 2018-19 school year such as course fees, field trips, yearbooks, etc.

Frisco ISD appreciates your patience and understanding through this transition. The District is excited to offer improved payment options moving forward.