



FRISCO INDEPENDENT SCHOOL DISTRICT

FISD NATATORIUM REFUND/TRANSFER POLICIES

- 1. In order to allow adequate time for filling the class, all refund requests must be submitted in writing by the Thursday before the event start date at 8pm. Please visit the front desk of the natatorium for a copy of the refund request form.**
- 2. A \$10.00 administration fee will be applied for all refunds.**
- 3. Cash refunds will not be given.**
- 4. Courses cancelled by the FISD Natatorium due to low enrollment or other circumstances result in one of the following:
 - A. The participant may register for another available course, or**
 - B. The participant may request a full refund.****
- 5. Transfers:**
 - If space is available, class transfers of the same skill level are granted for those that need another class time. Transfers into a higher level class must be approved by the Aquatic Director or Office and Events Manager. In order to maintain consistency for the participants and teachers, all transfers must be made by the start of the second day of class.**