


## Texas Medicaid Waiver Programs



Jeanine Pinner  
Training & Outreach Coordinator  
Texas Parent to Parent




### Good to Know:

Most state and local funding and service resources are based on eligibility

- Eligibility is usually based on income and disability
  - Income
    - before age 18, based on family's income
    - after age 18, based on income of person with a disability
    - After age 18, person with a disability is usually eligible for services associated with poverty
      - » Food stamps
      - » Section 8 housing
      - » Etc.
  - Look beyond disability-only services for other assistance in your community


- Eligibility is usually based on income and disability
  - Disability
    - Most agencies will use the most current school evaluation
      - » Always have an evaluation that is current and accurate
      - » Make sure your child graduates with a current and thorough evaluation
    - Other sources of proof of disability may come from a doctor or an evaluation done at the agency



### Remember...


Most agencies have an appeal process

- If you get turned down, try again!
- Utilize the chain of command
  - If you aren't getting results with an agency's representative, ask to see/talk to that person's boss
  - Stay cool but be firm
  - Be assertive, not aggressive
  - Come back another day ... maybe you'll get a more cooperative person



### Write it down!

- Name of person you are talking to, whether by phone or in person
- Date
- Phone number
- What you've been told
- Create a system to keep yourself organized
  - Notebook
  - Filing system



Advocacy Notebook  
Discussion Notes

Date: \_\_\_\_\_ Time: \_\_\_\_\_

Kind of Discussion (telephone, meeting, other): \_\_\_\_\_

Discussion with: \_\_\_\_\_

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Agency: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_

Reason for discussion: \_\_\_\_\_

Summary of Discussion: \_\_\_\_\_

Agreements/Conclusions: \_\_\_\_\_

Follow-up Needed: \_\_\_\_\_

*this is a separate handout*

Don't Get Mad... Get Powerful! A Manual for Building Advocacy Skills  
<http://www.mpas.org/PubOrders.asp>

## Medicaid Waiver Programs



- 8 to 10 year waiting lists - **GET ON NOW!**
- Based on income of person with a disability (not parents' income)
- Programs provide funding for personal attendant, respite, therapies, adaptive aids, home and vehicle modifications, etc.
- Keep contact information **CURRENT at all times** (they can't notify you if they can't find you!)

## Just a Few Acronyms

- **CLASS**: Community Living Assistance Support Services
- **DBMD**: Deaf Blind Multiple Disabilities
- **HCS**: Home & Community Based Services
- **MDCP**: Medically Dependent Children's Program
- **CBA**: Community Based Alternatives
- **TxHML**: Texas Home Living Waiver
- **CWP**: Consolidated Waiver Program
- **YES**: Youth Empowerment Services

## Interest Lists for Community-Based Programs: Get on NOW!



Interest lists for community-based programs are managed either locally or statewide, depending on the program. Programs include:

- Community Based Alternatives (CBA)
- Community Living Assistance and Support Services (CLASS)
- Deaf/Blind with Multiple Disabilities (DBMD)
- Home and Community Services (HCS)
- Medically Dependent Children's Program (MDCP)
- Youth Empowerment Services (YES)\*

<http://www.dads.state.tx.us/services/interestlist/index.html> 8-24-10

## Interest Lists for Community-Based Programs



Allocations are based on available funding. Consumers who have been on the interest lists the longest are enrolled first.

<http://www.dads.state.tx.us/services/interestlist/index.html> 8-26-10

## TxPACS - Texas Parents Advocacy Consortium

- Families of children who have disabilities rally at the Texas State Capitol to let Texas legislators know that we want to keep children in their own homes and keep families together. This is a grass roots movement of families who want their children to grow up in their natural environment, to make friends in their home schools, their churches and the environment they would have lived in if they did not have a disability. Parents need support to keep their children in their own homes and their families together, not in state institutions

to join, email: [Lizae@pacs.net](mailto:Lizae@pacs.net)

In order to participate in one of the waiver programs, an individual must be eligible for intermediate care facilities for persons with intellectual disabilities (ICF/MR) services.

### Covered services include

|                 |                          |                  |
|-----------------|--------------------------|------------------|
| Adaptive aids   | Service coordination     | Counseling       |
| Other therapies | Minor home modifications | Dental treatment |
| Nursing         | Residential assistance   | Day habilitation |
|                 | Supported employment     |                  |

Public or private providers may provide these services and supports.

### Medicaid and state-funded community care services

To apply for services that are delivered in your own home or in your community, call your local health and human services office.



<http://www.dads.state.tx.us/services/index.cfm> 8-26-10

### Services include long-term care waiver services...

Long-term care waiver services (listed below) may not be available in all areas of the state. They provide community-based care as an alternative to institutions:

- **Community Based Alternatives (CBA)** - serves adults who require nursing home level of care.
- **Consolidated Waiver Program (CWP)** - serves people with physical or developmental disabilities; operates only in Bexar County.

To search for providers for each program by county or zip code:  
<http://facilityquality.dads.state.tx.us/ars/public/ars.do?page=qrstHC&BPI&serviceType=HCBP&lang=en&mode=P&dataSet=1&ctx=421054>  
8-26-10

### Long-term waiver services, cont'd...

- **Community Living Assistance and Support Services (CLASS)** - serves people with developmental disabilities like cerebral palsy, spina bifida, etc.
- **Home and Community Services (HCS)** - serves people with intellectual disabilities
- **Medically Dependent Children's Program (MDCP)** - serves children who require nursing home level of care.
- **Deaf Blind Multiple Disabilities (DBMD) Services** - serves ~~adults~~ individuals who are deaf, blind and have a third disability.

To search for providers for each program by county or zip code:  
<http://facilityquality.dads.state.tx.us/ars/public/ars.do?page=qrstHC&BPI&serviceType=HCBP&lang=en&mode=P&dataSet=1&ctx=421054>  
8-26-10

### Home and community-based waiver program comparisons

These comparisons describe the similarities and differences among the DADS waiver program services and eligibility criteria.

- intended to be used by Mental Retardation Authority staff, DADS regional office staff and other persons who help applicants choose between more than one waiver program (or their families) understand the similarities and differences between those programs so they may choose the program that best fits their needs.



[http://www.dads.state.tx.us/providers/waiver\\_comparisons/](http://www.dads.state.tx.us/providers/waiver_comparisons/) 8-26-10

### Medicaid Waiver Programs for persons with intellectual disabilities: 2 of the "biggies"

Medicaid home and community-based waiver services provide services and supports to persons with intellectual disabilities in their own or their family's home or in other home-like settings in the community.

- These services are provided through the Home and Community-Based Services Program (HCS) and the Texas Home Living Program (TxHML).



### Home & Community-Based Services (HCS) Program

The HCS Program provides services to individuals with intellectual disabilities who either live with their family, in their own home, in a foster/companion care setting or in a residence with no more than four individuals who receive services.

The HCS Program provides services to meet the individual's needs so that he/she can maintain him/herself in the community and have opportunities to participate as a citizen to the maximum extent possible.

In the HCS Program, individuals pay for their room and board either with their SSI check or other personal resources.

[http://www.dads.state.tx.us/services/dads\\_help/mental\\_retardation/services.html#waiver](http://www.dads.state.tx.us/services/dads_help/mental_retardation/services.html#waiver)

### Texas Home Living Program (TxHML)

The TxHML Program provides essential services and supports so that Texans with intellectual disabilities can continue to live with their families or in their own homes in the community.

TxHML services are intended to supplement instead of replacing the services and supports a person may receive from other programs, such as the Texas Health Steps Program, or from natural supports such as his or her family, neighbors, or community organizations.

TxHML Program services are limited:

- Community Living Supports - annual service category limit is \$12,000 (Feb 2010)
- Professional & Technical Supports - annual service category limit is \$3,000 (Feb 2010)

[www.dads.state.tx.us/providers/TxHML/DADS269-txhml.explanation.pdf](http://www.dads.state.tx.us/providers/TxHML/DADS269-txhml.explanation.pdf) 8-26-10

### CLASS: Community Living Assistance and Support Services Program

- Provides home and community-based services to individuals with a disability (primary diagnosis cannot be intellectual disability) that
  - originated prior to 22 years of age, and
  - affects the individual's ability to function in daily life
- Services include respite, nursing, adaptive aids/supplies, home modifications, service coordination and other related services
- ~~Not available in all counties: covers 124 (out of 254) Texas counties~~

<http://www.dads.state.tx.us/services/faqs-fact/class.html> 8-26-10

### CLASS: Community Living Assistance and Support Services Program

Eligibility information: CLASS Interest List —  
1-877-438-5658

<http://www.dads.state.tx.us/services/faqs-fact/class.html> 8-26-10

### MDCP: Medically Dependent Children Program

#### Medical Services and Insurance

- provides a variety of services to support families caring for children who are medically dependent and to encourage deinstitutionalization of children in nursing homes
- Mission: to support families who provide care for a medically dependent child in their home
- Goals: to support community/family inclusion of medically dependent children, to remain cost neutral, and to promote permanency planning for MDCP children
- 1-877-438-5658 (toll-free)

<http://www.dads.state.tx.us/services/faqs-fact/mdcp.html> 8-26-10

### MDCP: Medically Dependent Children Program

- Offers home and community-based services to eligible medically dependent children and young adults in Texas
- Designed to provide respite, adjunct supports, certain adaptive aids, and certain home modifications to children and young adults under 21 years of age
- Provides support to families caring for their children and young adults with disabilities
- If your child has been in a Texas nursing home or is currently in a Texas nursing home, and is under 21, the MDCP program may be able to help return your child home.
- A statewide waiting list is maintained
- Services are provided to a limited number of individuals on a first-come, first-served basis

<http://www.dads.state.tx.us/services/faqs-fact/mdcp.html> 8-26-10

### CBA: Community-Based Alternatives Program

- Provides home and community-based services to aged adults and adults with disabilities (21 or older) who meet the medical criteria for admission to a nursing home
- Services include respite, nursing, adaptive aids/supplies, home modifications, service coordination and other related services
- For more information, contact ...

<http://www.dads.state.tx.us/services/faqs-fact/cba.html> 8-26-10

### **CWP: Consolidated Waiver Program**

Provides home and community-based services to people who are eligible for care in a nursing facility or intermediate care facility for persons with intellectual disabilities or a related condition (ICF/MR-RC)

- No age limit
- Must currently be on an interest list in Bexar County for one of the following programs:
  - Community Based Alternatives
  - Community Living Assistance and Support Services
  - Deaf-Blind with Multiple Disabilities
  - Medically Dependent Children
  - Home and Community-based Services

Additional eligibility criteria at...

<http://www.dads.state.tx.us/services/faqs-fact/cwp.html> 8-26-10

### **DBMD: Deaf-Blind Multiple Disabilities Program**

- Serves ~~adult~~ individuals with both blindness and deafness who need 24-hour support (note: as of 8-26-10, this change has not been noted on the website below)
- Effective 9-01-09, individuals under the age of 18 who meet all other requirements for enrollment into the DBMD program are eligible.
- Options for support range from 24-hour residential care in a six-bed group setting to support for individuals who live with their families
- Services include assistance with skills of daily living, assistance with home maintenance, case management, respite, equipment used to increase interaction with the environment, and modifications to the home or apartment
- Family training is also available
- For more information, call 512-438-5658.

<http://www.dads.state.tx.us/services/faqs-fact/dbmd.html> 8-26-10



September 22, 2009

To: Deaf Blind with Multiple Disabilities (DBMD) Providers  
Subject: Information Letter No. 209-128  
Changes to the eligibility requirement for the DBMD program

Effective September 1, 2009, individuals under the age of eighteen that meet all other requirements for enrollment into the Deaf Blind with Multiple Disabilities (DBMD) waiver are eligible for the DBMD program. Based on recent legislation, Senate Bill 571, 81st Legislature, Regular Session, 2009, the Department of Aging and Disability Services (DADS) is able to remove the age requirement from the eligibility criteria. Previously, individuals had to be eighteen years of age or older as part of the eligibility criteria for DBMD services.

Individuals under the age of eighteen that have requested to be put on the interest list will be placed on the list with a request date of September 1, 2009 in chronological order from their original request date. Individuals over the age of eighteen that are currently on the interest list will maintain their current ranking on the list. Individuals that request to be added to the interest list after September 1, 2009 will be placed on the list based on the date and time of the request.

If you have any questions, please contact the DBMD Specialist at (512) 438-2622.

Sincerely,

Signature on file

Tommy Ford, Director  
Community Services

TF:as

### **YES - Youth Empowerment Services**

- new 1915(c) Medicaid program
- allows more flexibility in funding of intensive community-based services for children and adolescents with severe emotional disturbances and their families

[www.dshs.state.tx.us/mhsa/yes](http://www.dshs.state.tx.us/mhsa/yes) 8-26-10



### **Youth Empowerment Services (YES) Waiver**

Update: August 11, 2010

#### **Implementation Status in Bexar County and Travis County**

- Beginning in April, 2010 the YES Waiver program became available to eligible youth and families in Bexar County and Travis County.
- At this time, there is one contracted Waiver Provider agency in each county. Austin Travis County Integral Care is currently providing services to seven Travis County participants and The Center for Health Care Services is serving five Bexar County participants
- The YES Waiver is approved to serve up to 300 youth at any time (150 per county); however participant enrollment will occur gradually and is based on the capacity of the contracted Waiver Provider agencies.

<http://www.dshs.state.tx.us/mhsa/yes/> 8-26-10

### **YES: Eligibility**

Child or adolescent must meet the following eligibility criteria:

- be between ages 3 to 18 years,
- reside in Travis or Bexar County,
- reside in a non-institutional setting with the child's or adolescent's Legally Authorized Representative (LAR), or in their own home or apartment, if legally emancipated,
- eligible for Medicaid, under a Medicaid Eligibility Group included in the approved waiver.



[www.dshs.state.tx.us/mhsa/yes](http://www.dshs.state.tx.us/mhsa/yes) 8-26-10

## What are the YES Waiver services?

- respite
- community living supports
- family supports
- specialized psychiatric observation
- transitional services
- adaptive aids & supports
- minor home modifications
- non-medical transportation
- paraprofessional services
- professional services
- supportive family-based alternatives



[www.dshs.state.tx.us/mhswa/yes](http://www.dshs.state.tx.us/mhswa/yes) 8-26-10

## YES: Eligibility, cont'd

- choose, or have the LAR choose, the waiver program services as an alternative to care in an inpatient psychiatric facility,
- [meet] DSHS clinical criteria (including, but not limited to risk of self-harm, risk of severe disruptive or aggressive behavior, family resources, and risk of school behavior), and
- there must be a reasonable expectation that, without waiver services, the child or adolescent would qualify for inpatient care under the Texas Medicaid Inpatient Psychiatric Admission Guidelines.

[www.dshs.state.tx.us/mhswa/yes](http://www.dshs.state.tx.us/mhswa/yes) 8-26-10

## Will there be an Interest List?

- providers will maintain an interest list for individuals who meet age and residency eligibility criteria
- limit on the number of people who can be served in each county
- first-come-first-served policy based on the chronological date of registration on the interest list
- providers are not currently accepting names for the interest list
- visit the YES Waiver webpage for further notification on the interest list



[www.dshs.state.tx.us/mhswa/yes](http://www.dshs.state.tx.us/mhswa/yes) 8-26-10

## What is CDS?

- Consumer Directed Services (CDS) allows DADS consumers to hire and manage the persons who provide their services. (CDS was formerly called the Vendor Fiscal Intermediary Option.)
- Allows a voucher payment option that empowers consumers to make personal decisions related to the delivery of personal assistance and respite services within their current home and community-based program.



<http://www.dads.state.tx.us/services/cds/index.html> 8-26-10

## Programs Offering CDS . . .

| Program name  | Type of services  |
|---|---|
| Home and Community-based Services (HCS)   | Supported home living, respite services and support consultation  |
| Integrated Care Management (ICM)  | Personal assistance services, respite, nursing, physical therapy, occupational therapy and speech/hearing therapy |
| Medically Dependent Children Program (MDCP)   | Adjunct and respite services provided by an attendant or a nurse  |
| Primary Home Care (PHC), Family Care (FC), Personal Care Services (PCS), Community Attendant Services (CAS) | Personal assistance services  |
| Texas Home Living (TxHml)   | All services and support consultation   |

<http://www.dads.state.tx.us/services/cds/index.html> 8-26-10

## Programs Offering CDS . . .

| Program name   | Type of services  |
|--|---|
| Community Based Alternatives (CBA)                       | Personal assistance services, respite, nursing, physical therapy, occupational therapy and speech/hearing therapy                         |
| Community Living Assistance and Support Services (CLASS) | Habilitation services, respite services, nursing, physical therapy, occupational therapy, speech/hearing therapy and support consultation |
| Consolidated Waiver Program (CWP)                        | Personal assistance services, respite, habilitation and support consultation  |
| Consumer Managed Personal Attendant Services (CMAPS)     | Personal assistance services  |
| Deaf-Blind with Multiple Disabilities (DBMD)             | Residential habilitation (less than 24 hours), intervenor, respite services and support consultation                                      |

<http://www.dads.state.tx.us/services/cds/index.html> 8-26-10

### Personal Care Services (PCS)

- Live in your own home?
- Need help with everyday tasks such as bathing, dressing, shopping or cooking?
- Need someone to help you with chores or taking care of your home
- Need help eating or do you need meals delivered to you?



DADS can offer help with the following types of personal care:

- Attendant services
- Housekeeping or chores
- Meals

<http://www.dads.state.tx.us/services/personalcare.html> 8-26-10

## THANK YOU!

Jeanine Pinner  
Training & Outreach Coordinator  
Texas Parent to Parent  
[jeanine@txp2p.org](mailto:jeanine@txp2p.org)  
512-217-3558

Texas Parent to Parent  
3710 Cedar Street, Box 12  
Austin, Texas 78705  
[www.txp2p.org](http://www.txp2p.org)  
toll-free 866-896-6001  
local 512-458-8600  
Fax 512-451-3110



Texas Parent to Parent

## Good to Know ...



### Department of Aging and Disability Services (DADS)

- Nursing Facility Programs and Services
- LTC Licensing, survey and Certification
- Community Care (personal care, DAHS [daily activities and health services])
- PASRR (Preadmission Screening and Resident Review)
- Hospice
- Waivers (CLASS, PACE, CBA, MDCP, DBMD, HCS, TxHML)
- Targeted Case Management for individuals with intellectual disabilities

### SSI/Medicaid

SSI (Supplemental Security Income) = monthly check  
+ Medicaid (health services, medications)

- a Federal income supplement program funded by general tax revenues (not Social Security taxes)
- designed to help aged persons, people who are blind, and people with disabilities who have little or no income
- provides cash to meet basic needs for food, clothing, and shelter
- before age 18, based on family's income
- after age 18, based on income of person with a disability
- Less than \$2000 in assets
- Earn less than \$800 per month
- Remember: \$1 of SSI = full Medicaid!

<http://www.socialsecurity.gov/ssi/index.htm>

### \$1 SSI = Full Medicaid

If you are a person with a disability or a person over 65 years of age with limited income and receive Supplemental Security Income (SSI), you do not have to apply for Medicaid.

You will receive Medicaid automatically when you receive SSI.

Go to your local Social Security Administration office to apply for SSI.

### SSI Eligibility

- Pays benefits based on financial need and is designed to help people who are blind or elderly, or those have a disability.
- People meeting this criteria must also have little or no income.
- In 2006, the limit (Federal Benefit Rate - FBR) for individuals is \$603 (\$904 for couples) countable monthly income and no more than \$2000 in countable resources (\$3000 for couples)
- SSI provides a small monthly check as well as medical coverage.
  - SSI recipients automatically become eligible for Texas Medicaid
  - \$1 of SSI = FULL MEDICAID!

### Exceed the \$2000 Limit?

Some SSI programs allow a person to save money that may exceed the \$2000 limit but allow person with disability to reach work goals.

### PASS: One Program, At a Glance...

- PASS is an SSI work incentive under which persons with disabilities can set aside additional income and/or resources to be used to achieve specific work goals like:
  - obtaining an education
  - receiving vocational training
  - starting a business
  - or purchasing support services which enable individuals to work
- it provides the individual an opportunity to self-direct their own vocational rehabilitation

### Web Resources for P.A.S.S.

- <http://www.passplan.org/>  
<http://www.passplan.org/resources/default.htm>
- <http://www.ssa.gov/pubs/11017.html>
- <http://www.passonline.org/>
- [http://www.disabilitybenefits101.org/ca/programs/income\\_support/pass/faqs.htm](http://www.disabilitybenefits101.org/ca/programs/income_support/pass/faqs.htm) (this is a website about P.A.S.S. in California, so not all of the information will be pertinent to Texas. It is still an excellent source of information.)

### Web Resources for P.A.S.S.

- <http://www.workworld.org/wwwwebhelp/pass.htm>
- <http://www.passplan.org/PASSdb/Listall.asp>  
(examples of successful P.A.S.S. us)
- <http://www.kff.org/medicare/7241/ssi.cfm>
- <http://www.dads.state.tx.us/handbooks/TexasWorks/A/1300/1326.8.htm> (As P.A.S.S. applies to food stamps in Texas)
- <http://benefitsblog.typepad.com/>
- <http://www.arcil.com/arcilsitefiles/ctbps.html>

### SSI: How to Appeal a Denial

- SSA will give you a deadline to appeal if you are denied.
- It is very important to meet all deadlines.
- If you are ultimately approved, your benefits will date back to the date of your original application if you have not missed any deadlines.
- The appeal request must be sent in writing.





## SSI: 4 levels of appeal:

1. Reconsideration
2. Hearing by an administrative law judge
3. Review by the Appeals Council
4. Federal court review



## SSI: Appeals, continued

- Sometimes applications are denied just because the SSA did not receive enough information.
  - Your denial letter will tell you why you were denied.
- Call your local SSA office if you need help with your appeal.
  - Additionally, you may want to consider getting outside help with your appeal, especially if you are denied a 2<sup>nd</sup> time.



## Promoting Independence: "Money Follows the Person"

- Rider 37, included in Texas' 2001 appropriations act to promote independence and community integration for nursing facility residents
- Allows Medicaid funding to follow an individual moving from a nursing facility into the community

## State Agencies

Administered by Texas Health and Human Services Commission (HHSC - <http://www.hhsc.state.tx.us/>)

- **DADS** - Department of Aging and Disability Services - [www.dads.state.tx.us](http://www.dads.state.tx.us)
- **DSHS** - Department of State Health Services - [www.dshs.state.tx.us](http://www.dshs.state.tx.us)
- **DARS** - Department of Assistive and Rehabilitative Services - [www.dars.state.tx.us](http://www.dars.state.tx.us)

## Find out if you qualify for services based on income and resources

This website offers you easy and secure online access to Texas Health and Human Services Commission (HHSC) benefits including Medicaid, Food Stamps, Temporary Assistance for Needy Families (TANF), Children's Health Insurance, and nursing home care and other services for people who are elderly or have disabilities.

<https://www.yourtexasbenefits.com/wps/portal> 11-12-09



## DSHS: Children's Mental Health Services

DSHS requires all local mental health authorities to provide the following core services:

- Crisis hotline
- Screenings
- Assessment
- Case/service coordination
- Treatment planning
- Skills training
- Respite services
- Medication-related services
- Intensive crisis residential
- Inpatient services

### Optional services:

- Wraparound planning
- Counseling
- Family skills training
- School-based services
- Rehabilitative day treatment
- Acute day treatment for children
- Flexible community supports
- In-home crisis intervention
- Therapeutic foster care

<http://www.dshs.state.tx.us/mhservices/MHChildrensServices.shtm> 11-12-09

### DARS: Department of Assistive and Rehabilitative Services

- Helps individuals prepare for, find, and keep jobs
- Individuals with a physical or mental disability that results in a substantial impediment to employment are eligible
- Vocational rehabilitation services include supported employment, extended rehabilitation services and transition planning
- <http://www.dars.state.tx.us/>
- Call 1-800-628-5115 for more information

### Local MHMR Centers

- Administered through DADS (Department of Aging and Disability Services)
- You cannot be refused services due to an inability to pay
- Non-Medicaid services are provided by community centers on a "sliding scale" basis, as determined by center staff using prescribed guidelines
- In order to receive Medicaid services, individuals must first be determined to be eligible
- If it is determined that you may be eligible to receive Medicaid benefits, and you are not currently enrolled in Medicaid, staff at your local mental retardation authority will assist you in applying for Medicaid

### Local MHMR Centers

- Go to local center for intake and services:
  - Case management
  - Respite funds
  - Job coaching (supported employment)
  - Group homes
  - HCS waiting list
  - Supports
- Go to <http://www.dads.state.tx.us/services/contact.cfm> to find your local center

### Medical Services and Insurance

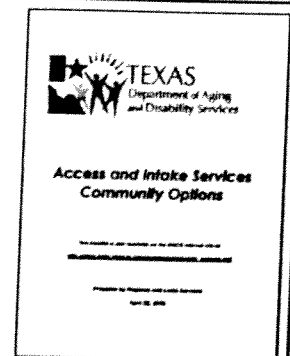
#### Medicaid

- Low-income families may qualify for this program by income or in extreme situations when medical expenses exceed income. See website for various other Medicaid programs like Kidney Health Care, Medical Transportation and others.

<http://www.hhsc.state.tx.us/medicaid/contacts.html>  
1-800-252-8263

### Resources


Get this  
booklet!



[http://www.dads.state.tx.us/providers/community\\_options.pdf](http://www.dads.state.tx.us/providers/community_options.pdf)

8-26-10

Get this  
booklet!



**Client Handbook**

<http://www.dshs.state.tx.us/CSHCN/http://www.dshs.state.tx.us/cshcn/pdf/clienthandbk.pdf> 8-26-10


Every state of Texas form and booklet  
you ever wanted but couldn't find:

Department of State Health Services  
Forms & Literature Inquiry and Order  
Entry System

<http://webds.dshs.state.tx.us/mamd/litcat/default.asp>

**THANK YOU!**

|   |  |
|---|--|
| Jeanine Pinner<br>Training & Outreach Coordinator<br>Texas Parent to Parent<br><a href="mailto:jeanine@txp2p.org">jeanine@txp2p.org</a><br>512-217-3558 | Texas Parent to Parent<br>3710 Cedar Street, Box 12<br>Austin, Texas 78705<br><a href="http://www.txp2p.org">www.txp2p.org</a><br>toll-free 866-896-6001<br>local 512-458-8600<br>Fax 512-451-3110 |
|---|--|



Texas Parent to Parent

# Advocacy Notebook

## Discussion Notes

Date: \_\_\_\_\_

Time: \_\_\_\_\_

Kind of Discussion (telephone, meeting, other): \_\_\_\_\_

Discussion with:

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Agency: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_

Reason for discussion: \_\_\_\_\_

Summary of Discussion: \_\_\_\_\_

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\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Agreements/Conclusions: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Follow-up Needed: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_